

Embassy of India

Doha

Advisory on Consular & Other services in view of COVID-19

In view of the prevailing situation due to COVID-19 and in order to avoid crowding at the Embassy as a precautionary measure in line with the guidelines issued by the Government of Qatar, the Embassy of India requests the Indian community and others to visit the Embassy in person for any service only if they consider it to be **absolutely essential & unavoidable**. The following may please be noted for various services rendered by Embassy:

Passport Services

1. Applicants can come to the embassy only with an appointment. Please call any of the following numbers for an appointment: 44255747 (or) 44255711 (or) send an email to cons.doha@mea.gov.in
2. Unless there are compelling reasons, only passports which have expired or are expiring before 30 September 2020 will be accepted for reissue.
3. Passport cases with change in personal particulars will be entertained only if the expiry date of the passport is before 30 September 2020.
4. Miscellaneous services on passports will not be provided unless and until they are absolutely essential.
5. Only the applicant will be allowed to enter the Embassy premises (if required) for passport services. Anyone else accompanying the applicant will not be allowed except in the case of minors. (As far as possible, children should not be accompanied).

Visa Services

1. Normal visa services have been temporarily suspended and are restricted only to emergency cases which will be considered at the Embassy after due scrutiny, on a case-by-case basis.
2. Those who wish to apply for visa due to unavoidable circumstances may please call the Embassy's COVID-19 helpline at +974 44255747 or email: cons.doha@mea.gov.in.

OCI Registrations

1. OCI registrations have been temporarily suspended.

Attestation Services

1. Attestation and other consular services will be provided by the Embassy only in very important and urgent cases. Applicants can come to the embassy only with an appointment. Please call any of the following numbers for an appointment: 44255747 (or) 44255711 (or) send an email to cons.doha@mea.gov.in.

2. Please avoid bringing born new babies for Registration of birth and application for child passport for the time being. Either Father or Mother can bring the relevant documents, with signatures of both wherever required.

Community Welfare Services

1. It is advised that the community welfare cases be taken up through email (cons.doha@mea.gov.in, labour.doha@mea.gov.in) and the helplines of the Embassy to the extent possible. However, if it is absolutely necessary to visit the Embassy, the following guidelines should be complied with for entry into the Chancery premises:
 - Only those persons having grievances related to a labour case or a consular matter will be allowed entry inside the Embassy. Please call the Labour Helpline or the COVID-19 Helpline for assistance.
 - For death registration, not more than two persons will be allowed.

General advisory

1. In case anyone has symptoms such as cold, cough, fever etc he/she should not visit the Embassy. Thermal screening will be mandatory and if anyone is found to have any symptom of fever, cold, cough, entry will not be allowed inside the Embassy.
2. Embassy of India appeals to the general public to strictly adhere to the guidelines issued by the Health authorities of Qatar and the advisories issued by Government of India, in terms of social distancing and observing measures for enhanced hygiene.
3. The following **24/7 helpline numbers** are functional for #COVID19, Consular and Community Welfare matters.
 - (a) **COVID-19** - Ph: 44255747 (landline)
(for calls & whatsapp only) 55667569 (Mobile) (24X7)
55647502 (Mobile) (24X7)
33484669 (Mobile) (9 AM to 8 PM)
 - (b) **Consular** - Ph: +974 44255711 Email: cons.doha@mea.gov.in
 - (c) **Community Welfare** - Ph: +974 44255714 Email: labour.doha@mea.gov.in

The above measures will be in force for two weeks (from 24 March 2020 to 6 April 2020) and will be reviewed thereafter. Normal services will be resumed as soon as the situation improves.

March 23, 2020
Doha